

Delta's Group Space Cancellation Policy

To assist Travel Agencies that have booked Block Space for group travel, Delta is providing additional flexibility for all **Group Block Cancellations** during the **specific travel dates** noted below. The additional flexibility is provided to augment the current Travel Exception policy in place for ticketed passengers found on the Delta Professional Travel Agency website for [Domestic](#) and [International](#) travel. Additional detailed information for **Group Block Cancellations** is available below:

Travel Dates

The additional cancellation flexibility applies to all Group Block departures for travel on/before **June 30, 2020**, for all domestic and international travel.

Ticketed Groups

Travel Agents must **call or email Delta's Group Desk** to modify/cancel any block space.

Please note: Delta's Group desk needs to be informed **before** a Travel Agent can modify/cancel any space in the GDS.

Un-Ticketed Groups

Delta is **waiving all group Utilization penalties** for the travel dates noted above. If customers need to cancel any block space through the specific travel dates noted above, Travel Agents will have until the ticketing date noted in the customer's contract to cancel

the space without any penalty.

Please note: Travel Agents will not receive a new contract with the updated terms; however the penalty waiver will be automatically applied by Delta's Groups desk staff during this time.

Thank You

Thank you for your continued support of Delta Air Lines during this very difficult time.

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